

December 18, 2006

## Summary for the 12-15-06 E-Communities Steering Committee Meeting @ Maides Park

### Desired Outcomes:

- A debrief of the two e-communities public outreach meetings
- Agreed to vision elements for the four e-communities plan categories. (Accessibility, Connectivity, Web Application, Training and Digital Literacy)

### Action List:

<u>what</u>	<u>who</u>	<u>when</u>
Summarize the meeting notes	Todd	12-18-06
Distribute notes to the team	Lillie	12-19-06
E-mail the survey data access information to the team	Larry	12-19-06
Draft the vision statements for the four categories	Dave	by 12-23-06
Give feedback to the vision drafts	All	by 1-1-07

### Next Meeting:

Date:	1-05-07	Topics:	- Goals
Time:	12:00 - 2:00 PM		- Action steps
Place:	Maides Park		
Planning:	Todd, Larry, Lillie		

### Debrief:

Positives:    + Got a lot done  
                  + Good food  
                  + Entertaining  
                  + Donna's attendance  
                  + Seeing the survey data and feedback

Upgrades:    - Better attendance

## **Debrief of the Public Input Events**

### **Positives - What we thought went well**

- Good comments from the attendees
- Informative program
- Safe climate for participation
- Giveaways (two computers)
- People were interested and wanted to be there
- Perspective of the elderly
- One during the week and one on the weekend
- Locations
- Larry's presentation of the internet

### **Upgrades - What we thought could have been done better**

- More people in attendance
- Cut down on the amount of work responsibilities
- Not many takers on the hands on

## **Vision Statement Elements (Per Category)**

### Accessibility

In the year 2009 the following elements are in place:

- We have free wireless throughout Wilmington due to the public/private partnerships in place
- We have closed the gap on all "digital divide" issues
- We have a program for the donation of refurbished computers to those who need them
- The city has a computer liaison position to handle training , and computer distribution)
- There is a communication network/system in place that markets the computer access points and opportunities
- We have an established program for using churches as safe zones for computer access and training
- We have a grant program focused on creating more computer access in the community
- We have created an audit system for tracking the use of donated computers and computer access centers
- We are leveraging existing community resources as potential access points for computers and training

### Web Applications

In the year 2009 the following elements are in place:

- We have a marketing program in place for advertising on-line services and the value they can have
- All city forms, billing and applications are available on-line
- We are educating community organizations on the value on providing on-line services and how to do it
- We have more on-line self-help services
- We are consistently upgrading our applications as technology advances

## Connectivity

In the year 2009 the following elements are in place:

- We have isolated the gaps to having 100% connectivity in our community and they are eliminated
- We have more variety and options of connectivity city wide
- We have free wireless access in 100% of the city limits

## Connectivity

In the year 2009 the following elements are in place:

- We have a comprehensive resource of computer trainers at a low cost or free
- We have a curriculum of free basic computer training
- We have a education program focused on how to deal with internet security issues
- We have a curriculum for advanced computer training for business
- We have created a "clearing house" where information about computers and services, computers and training are available
- We have a home-based trading program for computers
- We have solved the apathy issue around people not wanting to get trained on computers
- We have a network of safe, non-threatening zones and locations for training and access